



## Booking terms and conditions

The following terms and conditions apply to all bookings at Maison Le Jubeau:

1. The property known as Maison Le Jubeau ("the Property") is offered for holiday rental subject to confirmation by Marc Stegeman and/or Helena Snow ("the Owners") to the renter ("the Client").
2. A booking deposit of **25%** of your full rental fee is required to secure your booking. It is payable at the time you send the booking form. Your reservation will be held for **10 days** pending receipt of your deposit. Following receipt of the booking form and deposit, the Owner will send confirmation of your reservation, along with a copy of these terms and conditions. Confirmation will be sent by e-mail unless the Client specifies otherwise.
3. **The booking deposit is non-refundable.** Please take out adequate holiday insurance to protect yourself from any possible loss should you be unexpectedly forced to change your plans.
4. The balance of your rental must be received no later than **42 days prior** to the first day of the rental period. In case of late bookings (i.e. less than 42 days in advance), the full rental amount is required at the time you send the booking form.
5. In the event of cancellation, a refund will only be made if the Owner is able to re-let the Property, and if there are any expenses or losses incurred in trying to do so, these will be deducted from the refundable amount.
6. A **security deposit** of **€150** (or equivalent in USD or GBP) is required, **payable along with the balance of your rental.** However, the Client's liability to the Owners is not limited to this sum. The Client will receive an accounting from the Owners of the cost of any damages deducted from the security deposit and any balance will be refunded within two weeks after the end of the rental period.

7. You may pay your booking deposit, rental balance, and security deposit using any of the payment options described in the Booking Information section on our Home Page.
8. Weekly bookings in high season are from **Saturday to Saturday** only
9. Guests should not arrive before **4:00 PM (16h00)** to allow time for preparing the accommodation after the previous party's departure. Please notify the owners if you will arrive later than 6:00 PM (18h00).
10. The accommodation must be vacated by **10:00 AM** on your departure day.
11. Maximum occupancy of the accommodation is **13** (thirteen) adults. (Additional children may be accommodated in cots supplied by the client.) The number of persons occupying the accommodation may not exceed the number of persons indicated on the Booking Form. You may not sublet or otherwise reassign occupancy of the accommodation.
12. If the members of your party change after you submit the Booking Form, please furnish the names of the new party members to the owners before arrival.
13. Bed linen and bathroom towels are provided, but beach towels for pool use are NOT provided. Bath towels may NOT be used poolside, so please bring your own towels for use by the pool or offsite at local swimming areas.
14. There is absolutely **No Smoking** in the house, although smoking is permitted outside on the property, on the condition that smokers properly dispose of their butts.
15. Pets are permitted with the understanding that the pet owners will not allow them on furniture or beds, and will pick up after them, both inside and out. Special care should be taken when Hoovering/vacuuming to eliminate any traces of animal fur on carpets, etc. In addition, the following terms apply to pets that are brought to Maison Le Jubeau:
  - a. All pets must be declared on the booking form, or by e-mail or fax if the presence of the pet is determined subsequent to the booking request;
  - b. ***Pets are not allowed in the pool area under any circumstances;***
  - c. Presentation of an insurance certificate clearly indicating that pets are covered for liability with respect to any damage caused by them is required;
  - d. The Owners reserve the right to request a supplemental security deposit from tenants traveling with pets.

16. The Client agrees to take full care of the Property and to leave the house in the same condition as it was received. The Owners reserve the right to deduct an appropriate amount from the security deposit to cover additional cleaning should the Client leave the Property in an unacceptable state.
17. The Client also agrees not to act in any way that would cause a disturbance to the other residents of the hamlet.
18. The Client has an obligation to report to the Owners or their agent any defects in the Property or breakdown in the equipment, machinery or appliances on the Property so that repairs and/or replacements can be arranged as quickly as possible.
19. The owners shall not be liable to you or any member of your party for any loss, damage or injury incurred at the house or grounds, or through use of equipment or facilities. Neither shall the owners be liable for any temporary defect or stoppage in the supply of public utilities or services, nor in respect of any temporary defect in equipment or appliances in the house or the grounds, nor for any loss, damage or injury outside the control of the owners.
20. This contract shall be covered by Belgian law and shall be deemed to have been made in Belgium. The appropriate Belgian courts shall have jurisdiction over any dispute arising in connection hereto.